

















Features	Benefits
 Australia's Number 1 in CUSTOMER SATISFACTION	<ul style="list-style-type: none"> • Phones answered promptly or leave a message for a call-back and maintain your position in the queue. • Personable over-the-phone service – no machines or long holds. • Friendly and expert staff.
 COMPETITIVE PRICING	<ul style="list-style-type: none"> • Best value for money. • Great range of plans to choose from.
 QUALITY SERVICE	<ul style="list-style-type: none"> • Quality, monitored network. • Maximum up-time.
 NATION-WIDE ISP	<ul style="list-style-type: none"> • Australia-wide dialup coverage – dial up from anywhere in Australia for the cost of a local call. • Access to over-the-phone Technical Support 7 days a week for the cost of a local call.
 NO CONTRACTS	<ul style="list-style-type: none"> • No lock-in contracts. • No hefty contract breaking fees or payment for the remainder of the contract. • No hassles - immediate application of changes should plan prices or features change.
 SHAPING¹	<ul style="list-style-type: none"> • Account becomes effectively unlimited and allows you to download even if you've passed your monthly download quota. • No surprise bills for excess usage.
 NO CONGESTION	<ul style="list-style-type: none"> • Westnet's ADSL speeds are genuine and consistent – no congestion and slow downs.
 MY ACCOUNT	<ul style="list-style-type: none"> • Make simple changes to your account simply and conveniently. • Add email addresses and monitor your usage without needing to phone up.
 FLEXIBLE PAYMENT OPTIONS	<ul style="list-style-type: none"> • Invoices available online. • Convenient credit card or direct debit payment. Other payment options available by arrangement. • No credit card surcharges.
 6 FREE EMAIL ADDRESSES	<ul style="list-style-type: none"> • An email address for everyone in the family or office.
 20MB OF PERSONAL WEB SPACE	<ul style="list-style-type: none"> • Display personal and family web pages for friends and relatives to view from anywhere in the world.
 GAMING	<ul style="list-style-type: none"> • Internet traffic to the Westnet gaming servers (3FL) will not count towards your monthly usage and speed will not be affected by shaping. • Consistent Internet speeds which is important for gameplay.
 100% AUSTRALIAN OWNED AND OPERATED	<ul style="list-style-type: none"> • Money stays in Australia. • No overseas call centres – all staff are in Australia.
 FREE TRAFFIC²	<ul style="list-style-type: none"> • Free uploads. • Premium ADSL accounts receive free content through WAIX, PIPE or VIX (within your state), access to the Westnet software download vault and games servers.
 FREE STATIC IP ADDRESS²	<ul style="list-style-type: none"> • Present a consistent address on the World Wide Web. • Great for business hosting servers or Wide Area Networks.
 EMAIL PROTECTION³	<ul style="list-style-type: none"> • Protect your email from the latest computer viruses. • Software is updated regularly. • Block out unwanted and unsolicited junk emails.

¹ Shaping not available on the Westnet 256k/64k Lite ADSL plan

² Unavailable on Westnet Lite or Lite Plus ADSL plans

³ Extra service available on all Westnet Internet plans